

XtranetTM

Connect . Share . Grow



**CONNECTING OUR
CUSTOMERS...
ANYWHERE**

XTRANET BROADBAND INTERNET SOLUTIONS

Xtranet has provided a **vendor Neutral network structure** which is not dependent on any single infrastructure or backbone provider. This is at three levels as follows:-

a) Internet Gateway services

At the international Internet gateway level, we have contracted International bandwidth from three different cables. These are **Seacom**, through Liquid Telecom, **TEAMS** through BCS and **EASSY** through FON Networks.

These three cables are terminated on our core Internet Routers which are two CISCO 7301 routers and a CISCO 3550 Gigabit Aggregation Switch. The configuration allows complete redundancy and failover. Furthermore, we have BGP sessions with Liquid Telecom and JTL such that if our facility is unavailable for whatever reason, they will relay our traffic to and from the Internet.

We have provided the last mile links from one of more of these providers and have a back to back Service Level Agreement with the partners.

Xtranet specializes in the provision of high capacity broadband connections in East and Central Africa with service delivery via fiber or dedicated point to point wireless links.

In all cases we offer symmetrical bandwidth to our customers allowing them to upload and download data at the same speeds.

b) NOC Services

We have a world class Network Operation Centre at our head office in Citadel, Westlands, where we have all the routing and switching services plus a help desk with all the latest tools for proactive network monitoring and incident and problem management.

We also have a backup set of equipment at Liquid Telecom tele-house which acts as a disaster recovery in case of unavailability of the equipment at Citadel.

c) Redundancy

We have carefully selected the links to ensure that none of the links are being 'backhailed' together with the existing primary links. Our experience, being a vendor neutral value added services provider, has made us grasp all the other partners network design, stability of each provider's network of various regions and backhaul technology used on each. We can therefore confirm that there is a 99.9% redundancy provided in our design.

Network Technologies Used

1. Fiber Optic Cable
2. Microwave
3. VSAT
4. Access Point Name (APN) 3G/4G Technology

AFTERSALES SERVICES

Xtranet communications has state of the art helpdesk facilities with a **24/7 *365** support. At Xtranet we have skilled and dedicated technicians who are able to provide problem resolution according to their complexity and with their experience with specific problems. We provide accurate solutions, fast and reliable with status tracking.

GET IN TOUCH



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